

Interventions for the FDM Pathway

Data as of December 11, 2011

How many intervention have been collected?

| FDM Category | Interventions (n) | Families (n) |
|-----------------------------------|-------------------|--------------|
| Basic Needs | 3479 | 1704 |
| Access to Services | 3063 | 1563 |
| Child Safety | 1677 | 895 |
| Parent/Child Relationships | 1360 | 656 |
| Life Value | 1277 | 733 |
| Family Communication | 1090 | 616 |
| Shelter | 913 | 623 |
| Social Emotional Health | 857 | 536 |
| Children's Physical/Mental Health | 833 | 436 |
| Substance Abuse | 353 | 213 |

What improvement was seen within the families?

| FDM Category | Families with an intervention given at intake (n) | % lost to follow-up | % improved* (from 1 or 2 at intake) |
|-----------------------------------|---|---------------------|-------------------------------------|
| Basic Needs | 1426 | 32% | 51% |
| Access to Services | 1415 | 36% | 84% |
| Child Safety | 781 | 34% | 71% |
| Parent/Child Relationships | 531 | 33% | 72% |
| Life Value | 636 | 34% | 79% |
| Family Communication | 491 | 33% | 72% |
| Shelter | 518 | 37% | 66% |
| Social Emotional Health | 430 | 38% | 77% |
| Children's Physical/Mental Health | 372 | 37% | 76% |
| Substance Abuse | 176 | 42% | 68% |

* Including only families: with at least one follow-up visit & given an intervention at intake

Most Improved Category

| <i>Protective Factor</i> | <i>FDM Category</i> | <i>Family Development Matrix Indicators</i> | <i>Pathway Interventions</i> |
|--|---------------------------|--|--|
| <i>Concrete Support in Times of Need</i> | <i>Access to Services</i> | Health Services Community Resources Knowledge Child Health Insurance Transportation | Provide health information, Provide transportation to access medical/counseling appointments, Participate in multi-disciplinary teams to coordinate services |

Received the 2nd highest number of interventions

What was seen within each indicator for Access to Services?

| FDM Category | Families with an intervention given at intake (n) | % lost to follow-up | % improved* (from 1 or 2 at intake) |
|--------------------------------|---|---------------------|-------------------------------------|
| Access to Services | | | |
| • Access to Transportation | 220 | 29% | 85% |
| • Child Health Insurance | 356 | 35% | 78% |
| • Community Resource Knowledge | 897 | 32% | 88% |
| • Health Services | 261 | 29% | 83% |

* Including only families: with at least one follow-up visit & given an intervention at intake

What interventions were used for transportation?

Over 90% of interventions fell into the following 3 categories



- Provide transportation to access medical & counseling appointments (**CORE**)
- Connect to financial supports for self sufficiency
- Transportation (e.g., Bus passes, 211 information line, school district information)

What were the common interventions for Child Health Insurance?

Approximately 80% of interventions fell into the following 5 categories

Interventions

Provide health information

Assist with the Health Insurance Process/Application or referral to help

Refer to a health provider (free/low cost clinic, etc.)

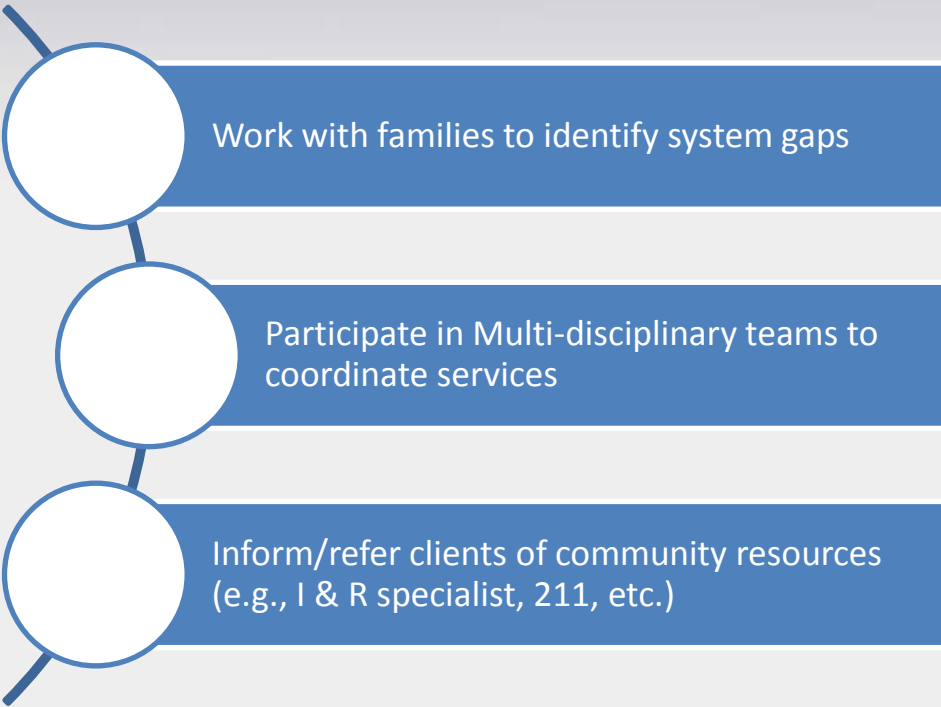
Identify developmental concerns

Participate in Multi-disciplinary teams to coordinate services

What interventions were used for Community Resource Knowledge?

Over 90% of interventions fell into the following 3 categories

Including:
WIC,
Money workshops,
Food programs,
Father parenting
classes



What were the common interventions for Health Services?

Interventions

Provide health information

Health insurance assistance or referral

Refer to health provider (free/low cost clinic)

Provide linkages to remove barriers to mental health and substance abuse services

SJC Human Services Agency

Improve nutrition

Least Improved Category

| <i>Protective Factor</i> | <i>FDM Category</i> | <i>Family Development Matrix Indicators</i> | <i>Pathway Interventions</i> |
|--|---------------------|---|--|
| <i>Concrete Support in Times of Need</i> | <i>Basic Needs</i> | Budgeting Clothing Employment | Connect to financial supports for self-sufficiency |

Received the highest number of interventions

What was seen within each indicator for Basic Needs?

| FDM Category | Families with an intervention given at intake (n) | % lost to follow-up | % improved* (from 1 or 2 at intake) |
|--------------------|---|---------------------|-------------------------------------|
| Basic Needs | | | |
| • Budgeting | 471 | 34% | 75% |
| • Clothing | 438 | 31% | 70% |
| • Employment | 854 | 31% | 32% |

* Including only families: with at least one follow-up visit & given an intervention at intake

What were the common interventions for Budgeting?

| Interventions | % of improved families* with 1-2 score at intake |
|--|--|
| Connect to financial supports for self sufficiency | 67% |
| Information and Referral, for example <ul style="list-style-type: none"> - Mobile Farmer's Market - WIC - Energy Partners Program | 13% |
| “Making Every Dollar Count” program | 12% |
| Financial/Other Public Assistance | 7% |
| Budgeting (including Consumer credit counseling) | 7% |

* %s sum to >100% because some families had multiple interventions

What interventions were commonly used for Clothing?

The majority of interventions were finance-related



Finance-related

- Connect to financial supports for self sufficiency
- Refer to organization providing clothing (Thrift Shop/ Catholic Charities)
- Financial Assistance (Gift card or clothing voucher or Public Assistance)

Participate in Multi-disciplinary teams to coordinate services

Support family to advocate for child in school

What interventions were commonly used for Employment?

The majority of interventions were referrals

APA employment program,
Cal-Jobs,
Online searches,
LC DSS Subsidized
Employment
Programs

Refer to employment/job development services/career centers

Connect to financial supports for self sufficiency (**Core**)

Participate in Multi-disciplinary teams to coordinate services

Help apply for a job

What were the differences between improved and not improved families (regarding employment)?

| Characteristic | Improved Families (N=184) | Not Improved (N=382) |
|--------------------------|------------------------------|-------------------------|
| DR Path | | |
| • 1 | 4% | 4% |
| • 2 | 14% | 20% |
| • 3 | 5% | 8% |
| • None (4) | 77% | 68% |
| • Total | 100% | 100% |
| Race/Ethnicity | | |
| - African American | 12% | 19% |
| - Asian/Pacific Islander | 9% | 6% |
| - Caucasian | 16% | 21% |
| - Latino/Hispanic | 60% | 49% |
| - Mixed/Other | 1% | 2% |
| - Native American/Indian | 2% | 3% |
| - Total | 100% | 100% |

Note: Includes only families: with at least one follow-up visit & given an employment intervention at intake

Was there a difference in the number of children between improved and not improved families (regarding employment)?

| Characteristic | Improved Families (N=183) | Not Improved (N=382) |
|---------------------------------|------------------------------|-------------------------|
| Total number of Children | | |
| • 0 | 4% | 6% |
| • 1-2 | 62% | 61% |
| • 3-4 | 27% | 29% |
| • 5-7 | 7% | 4% |
| • Total | 100% | 100% |

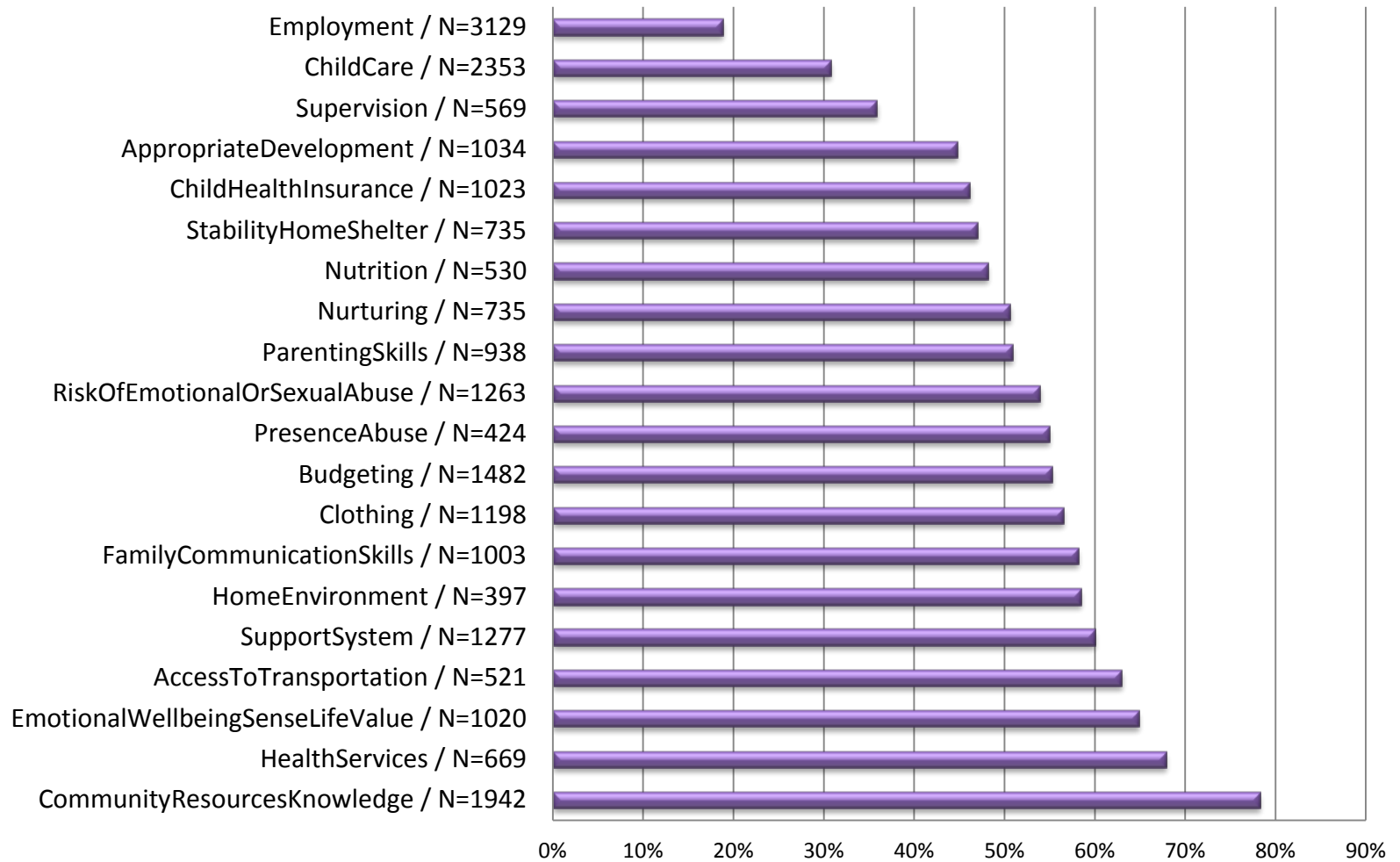
Note: Includes only families: with at least one follow-up visit & given an employment intervention at intake

Was there a difference in treatment between improved and not improved families (regarding employment)?

| Characteristic | Improved Families (N=184) | Not Improved (N=382) |
|---|---------------------------------|---------------------------------|
| Total number of Interventions (all types not simply employment) <ul style="list-style-type: none"> • 1-5 • 6-10 • 10-20 • 20+ • Total | 59% 29% 10% 2% 100% | 66% 22% 10% 2% 100% |
| Total number of Visits <ul style="list-style-type: none"> • 2 • 3 • 4-5 • 5+ • Total | 70% 19% 8% 3% 100% | 79% 17% 3% 1% 100% |

Note: Includes only families: with at least one follow-up visit & given an employment intervention at intake

“Stable of Self Sufficient” on 2nd assessment that were “At Risk or In Crisis” on 1st assessment



N= the number of clients with at least 2 assessments that started “at risk” or “in crisis” in 1st assessment