

Orange County Collaborative Prevention Plan

COLLABORATIVE AGENCIES

Orangewood Children's Foundation-FaCT Program, Westminster Family Resource Center, Raise Foundation, Stanton Family Resource Center, Salk Community Family Resource Center, Oak View Family Resource Center, Minni Street Family Resource Center, Magnolia Park Family Resource Center-City of Garden Grove, La Habra Family Resource Center, Friendly Center, Corbin Family Resource Center, Anaheim/Fullerton Family Resource Center

County Philosophy for Preventing Child Abuse

That all our children grow up in stable, nurturing families, and safe, supportive communities, which promote healthy development and provide opportunities for children, youth, and adults to achieve their full potential as caring, responsible, and productive members of society.

Overcoming Obstacles and Meeting Challenges

<u>Challenge Obstacles</u>	<u>Information</u>	<u>Group Agreement</u>
1. Who is going to enter the data	The worker can use paper copies for the assessment, intervention and empowerment plan. Someone else can enter the data and provide copies for the client and worker.	Someone other than staff conducting the FDM tool will enter the data (Data Entry Staff)
2. Who is going to collect the data?	The worker conducts the assessment and facilitates the case management process	As of 6/08/09 the Family Advocate
3. How often will we collect the data?	Protocol: Within the first 30 days and quarterly thereafter	TBD
4. Do we have to collect all 20 indicators?	Yes	Group decided to move forward with project with this parameter
5. How have other collaborative incorporated this FDM tool into their workloads.		

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<u>Challenge Obstacles</u>	<u>Information</u>	<u>Group Agreement</u>
6. Who will we collect the tool on? Everyone?		As of 6/08/09 On ALL families who participate in the Family Advocacy service and DR.
7. How will we manage the workload?		
8. Are we going to enter the information into VS as well as the FDM database?	It is the goal of FaCT to pull data from the FDM database into VS database to the FDM tool is only entered into the FDM database.	
9. How does this tool make our job easier	It carrier the worker and client through an empowering case management process thereby making their work more productive.	
10. What about client's in crisis, will we ask this tool on them as well?	The process is to build a relationship first with the client....family history, issues and concerns, first then use the FDM for creating a working plan.	
11. What about our existing tools? Is this added to our existing workload?	FaCT's commitment to use the FDM instead of current tools, however some information collected on the current tools may still be applicable I.e.: the # of sessions	
12. Do these indicators make sense to use here in OC?	Group went through a matching process on 4/30/09 and determined that most of the 20 indicators will work for our clients and identified 7 more indicators they want to include	
13. Adding the indicator Reduction / Elimination of Child abuse reports (formal) Would we do it on everybody? DR only? How would we count this? How does Count too measure re-abuse? What are other counties doing to count this outcome	Other counties do not use the FDM tool to measure this indicator.	
14. Do we have enough computers? Family Advocates do not have an assigned computer.		
15. How will this impact time with clients?		

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<u>Challenge Obstacles</u>	<u>Information</u>	<u>Group Agreement</u>
16. How will this data be used for funding? I.e.: Board of Supervisors		
17. We will need this document translated into Vietnamese.		
18. Concerns with added responsibility to staff. How much time with this take with the client and how will it impact the number to be served?		
19. Does the second assessment have to be in person or can		
20. How are we going to incorporate this into Counseling?	Group agreed to pull the Counseling Lead Agencies together in a meeting	
21. How are we going to incorporate this into CMT?		
22. Are we going to follow-up with families after they close to see how they are doing?		

C o u n t y T e a m O b j e c t i v e s

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| <ol style="list-style-type: none"> 1. To implement the FDM tool with the DR and Family Advocacy services, Agency Coordinator start September 2009. 2. To train staff on Strength based assessments, Univ. Monterey, Agency Coordinators August 2009 3. To set up Collaborative protocols to implement the FDM tool, Agency and Collaborative Coordinators, September 2009 4. Translate the FDM tool as needed Design Team, September 2009 | <ol style="list-style-type: none"> 5. Ensure FDM tool is entered into FDM database, FRC/Agency Coordinators, October 2009 6. Use reports from FDM database to monitor family progress: Design Team, March, 2010 7. Set up query to pull FDM data into FRC database; County Coordinator completed by June 30,10 |
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Action Plan

July 2009

Continue to address challenges and obstacles as they come up
 Identify Procedures of implementing tool
 Create OC optional indicators and finalize tool
 Attend protocols training
 Meet with Counseling Agencies to incorporate their use of FDM tool
 Agency Coordinators continue to communicate with Steering Committed on progress of FDM implementation
 Identify client code

August 2009

Train staff on Strength Bases Assessment
 Pilot/Practice FDM tool with families
 Review/train data entry staff on how to enter FDM tool into FDM database
 Identify paperwork flow between data staff and line staff
 Identify other services outside family advocacy to use FDM tool on
 Translate tool into Vietnamese

September 2009

Begin to collect FDM tool with families on Family Advocacy clients
 Begin to enter FDM tool into FDM database

October 2009

Review protocols and procedure and make adjustments
 Review data entry process and identify challenges
 Identify fields to pull into VistaShare (VS) data base
 Work with VS vendor to create query to pull fields

January 2010

Review protocols and procedures

Add all identified services to FDM collection process
 Review outcome reports from FDM database
 Conduct first VS query to pull over data

February 2010

Identify other gaps or areas of training or TA needed
 Review data entered and reports
 Review protocol for added services
 Test data transfer on all sites

March 2010

Review data collected and identify and adjustments that need to be made
 Assess if data can be used for annual reporting

April –June 2010

Continue to review data
 Train and provide TA as needed
 Use data for annual report

We know if we are success if:

Families feel that FDM tool is useful – staff to report on families experience with tool
 Staff are utilizing tool with families – data being entered in system
 Reports have meaningful data and can be used by design team to indicate family progress.
 Design Team is able to adopt county wide protocols for implementation of FDM tool.

