

San Luis Obispo County Collaborative Prevention Plan

COLLABORATIVE AGENCIES

San Luis Obispo Child Development Center, San Luis Obispo Child Abuse Prevention Council, South County SAFE Family Resource Center, The LINK, North County Connection

County Philosophy for Preventing Child Abuse and Neglect

We are committed to a strong network of Family Resource Centers and county services through the leadership of *Partnership for Excellence in Family Support*. By working together we become a network of prevention resources and opportunities to enhance the lives of children and families, and ultimately prevent child abuse & neglect by building upon the following activities:

- Integrating a synchronized data/case management system that ensures families are getting equal services by informing us in our practice and updates our funders
- An opportunity to work jointly on the development of new, shared, measurable outcomes that we all agree on, including families in the process
- Together we identify and provide synchronized, consistent training/professional development for all Family Resource Centers and county staff.
- We agree to engage parents as leaders in our decision making process to ensure quality, capacity and coordination of family support services across the county.
- Families will take initiative to ask for what they need before the crisis hits by creating welcoming environments so that families feel comfortable asking for help. By opening doors to the community not just a select group of families/clients, we reduce barriers between agencies and share resources with all families. Ultimately, families are empowered to make their own decisions about where and how they get service.

VALUES/PRINCIPLES

Respect for families.
Families are capable.
Families are the experts.
Treat others as they want to be treated.
Empower families and communities.
Trust the process.

BELIEFS

Community takes ownership of the problem.
Acknowledge the problem.
Principal focus on healthy community, not just individual problems.
Holistic approach through the synergy of partnerships.
The people believe they are the catalyst for change in their

LEADERSHIP ROLE

Families are primary partners.
Families are their own experts in their own families.
As agencies we work collaboratively in the community to maximize our resources.
We believe in change.
We believe parents want to be their own best parent.
We believe what we offer does make a difference.

Overcoming Obstacles and Meeting Challenges

Obstacles

- Time frame for “going live”.
- Lack of a “tech” person to assist.
- Agreement on client IDs for the collaboration.
- Staff view this as “busy work”. Need their cooperation.
- Capacity to train new staff.
- Develop indicators for children/youth.
- Look at other data with an eye to collapse.

- Agencies use it for case mgt. clients. Define case mgt.
- Making the transition to the new system (FDM) .
- Duplication of reporting.
- Connect the FDM data to the Child Welfare referrals.

County Team Objectives

Objective	Who is Responsible	Implementation	Documentation of Success
Conduct FDM Design Team Meetings	SLO-CAP & Data Coordinator	3/2010-6/2010	<ol style="list-style-type: none"> 1. Agreement on Client ID Protocol 2. Agreement on Differential Response Protocol 3. Agreement on Case Management Protocol 4. List of Early Interventions 5. A plan to provide quarterly assessment reminders
Train Family Advocates in FDM Tool	SLO-CAP & Data Coordinator)	June 8, 2010	Go Live July 1, 2010
Provide ongoing technical & administrative support to Agency Partners	SLO-CAP & Data Coordinator	7/2010-6/2011	Track strategies to overcome obstacles, address challenges and recognize accomplishments
Facilitate communication with CSU-MB staff and Agency Partners	SLO-CAP & Data Coordinator	7/2010-6/2011	Send FDM updates to Agency Partners in a timely manner
Review FDM database with Family Advocates and CWS to monitor family progress	SLO-CAP & Data Coordinator	January 2011 & June 2011	Record improved understanding of gaps, needs and achievements.
Promote FDM outcomes to community partners and other stakeholders	SLO-CAP & Data Coordinator	7/2010-6/2011	Produce FDM data report and showcase at Partnership for Excellence in Family Support and Children Services Network meetings.



A c t i o n P l a n

STRATEGY 1: <i>Public and Private Partnership</i>		
Activities	Timeframe	Measurements
Provide ongoing/on-demand training and technical support and coordination services for Agency Partners engaged with the Family Development Matrix and the Design Team	3/1/010-6/30/11	Each Partner Agency will be consistently involved on the FDM Design Team and contribute to the planning and implementation process
Work closely with Child Welfare Services and actively contribute to the County Self Assessment and System Improvement process	3/1/10-6/30/11	Promote and report on collaborative relationships w/ Child Welfare Services as indicated by inclusion in CSA and SIP process
STRATEGY 2: <i>FDM Design Team Support</i>		
Activities	Timeframe	Measurements
Conduct FDM Design face-to-face/teleconference meetings for the propose of advancing the FDM, promote best practices, carry-out identified projects and build relationships with community partners	3/1/10-6/30/11	Track attendance, record meeting discussions/decisions
Provide ongoing coordination and communication services between Partner Agencies on the FDM including tracking of activities/projects	3/1/10-6/30/11	Monitor and report progress as required
STRATEGY 3: <i>Public Awareness</i>		
Activities	Timeframe	Measurements
Build upon delivery of the FDM by promoting data to community partners, local legislative leaders, general public and potential funders	3/1/10-6/30/11	Track , monitor and share results of evaluations
Ongoing planning to promote the FDM to include but not limited to press releases, PSA's and dissemination of materials at community forums/events.	7/1/09-6/30/11	Track activities and report on outcomes as required