

Philosophy

We believe that the n our communities is attained

health, well being and safety of children in our communities is attained through stable, nurturing families and safe supportive neighborhoods.

This is achieved through the promotion of the 5 protective factors for family strengthening which are:

- 1. Positive social connection
- 2. Knowledge of parenting and child development
- 3. Concrete support in times of need
- 4. Parent resilience
- 5. Social and emotional competency of children

Action Plan

<u>April 2012</u>

Develop client ID code structure

Develop indicators

Assess technological capacity of agencies Define Collaboration Coordination Team

May 2012

FDM Training for Stanislaus County team
Develop FDM protocol for Stanislaus County team

June 2012

Pilot test at FRC sites

Design team meeting:

- *troubleshoot (what's working, what's not working)
- *implementation status
- *address open issues/concerns
- *assessment of further training needs

July 1, 2012

FDM goes live!

July, August, September 2012

Troubleshoot, provide support Incorporate FDM into DR meetings

February 2013

Design Team Meeting:

- *review first 6 months of FDM
- *lessons learned
- *are families better off?
- *working as case management tool?
- *working for supervisors/administration?
- *meeting reporting requirements?
- *data review

Team Approach to Overcoming Obstacles

| Obstacle to implementation | Team approach to overcoming |
|---|---|
| Time required to complete FDM | Replaces SBA, staff trained and staff allocated time to complete |
| Engaging staff in process | Empower through education (webinars, etc), connect staff with practice website, create 'big picture' vision and potential for impact |
| Enough training & prep time for staff | Develop training schedule & timeline with Judy & Jerry. Use some of future DR meetings to continue the reinforcement of FDM training, create FDM collaborative training for all agencies together |
| Data Entry (who & how long) | Family Advocates/Case Managers/ Liaisons, Interns, Volunteers, Admin staff/clerk. Entry time-minimal Time w/families-multiple visits Share data entry best practices |
| Level of user friendliness for staff and families | Staff: ensure adequate training and exposure Families: link to customer satisfaction surveys for feedback |
| Providing common indicators for collaborative and regional data | Incorporate indicators for SCOARRS and use same indicators as SJ County |
| Adequate technology/web access | Survey needs by site, budget or possibly modify existing budget |

Timeline

March 29, 2012

Philosophy team: Review current SCOARRS (Commission revised 3/14/12), create draft new indicators, create draft action plan

April 2012

Draft indicators presented for review by Design team Draft indicators presented to Commission and CSA for approval

May 2012

FDM Training for Stanislaus County team

June 2012

Assess additional training needs and other questions

July 1, 2012

FDM goes live!

July 1- July 30, 2012

Troubleshoot, provide support