

ABOUT:

“Easy access to services is ensured: Families only have to go through a single or common screening and a needs assessment process.

Multiple point of entry and service delivery are provided: Families get help “where they are”. They do not have to travel from one agency to another or out of their neighborhood to get help.

Services are comprehensive and integrated: Services address and are tailored to the full range of a family’s strengths and needs.

The system provides prevention and early intervention services: Families do not have to wait for their problems to grow urgent before they get help.

Families are partners: They are encouraged in their efforts to be independent and resourceful.”

Source: www.cpsfj.org



The Partnership’s mission is to promote policies and programs that enable all these groups to work together—in a systematic manner—to build strong and resourceful families and communities in San Joaquin County.

SUCCESS:

Rosa (Age 26) and her husband Jose (Age 31) have lived with their two children (ages 8 & 2) in Stockton for over 5 years. For 4 of these years, the family rented a home. But, one day, to their surprise, they received a notice from a bank to evacuate this home in 10 days. The house was being foreclosed. Shockingly, the owner of the home never told Rosa or her husband of the situation beforehand. Rather, the owner of the house still collected rent from Rosa in the month of September, the month of expected foreclosure. The day after collecting rent, he disconnected their water and electricity and moved to Mexico. Rosa, a stay-at-home mother, was extremely worried about her living situation and knew she needed immediate assistance.

When she attended her regular appointment at the West Lane Oaks WIC office, staff told Rosa about our Family Resource Center and the assistance we give to families. Rosa did not own a car and did not know how to drive. Luckily, she lived within walking distance of the Family Resource Center. Rosa walked to the center with her two children, to obtain information on housing and food.

When Rosa arrived at the Family Resource Center, she was glad to find that our staff spoke Spanish and was dedicated to helping her find a place to live. A case manager helped Rosa the same day she arrived by calling all the rental places available on the Housing Authority rental list. That same week, Rosa and her family made an arrangement with a niece and nephew to rent a house together.

Rosa was also able to apply for food stamps with the assistance of a case manager. She now receives food stamps for her children.

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