

# Del Norte County Collaborative Prevention Plan

## COLLABORATIVE AGENCIES

Community Assistance Network, Del Norte County Health and Human Services CalWorks Program

## County Philosophy for Preventing Child Abuse and Neglect

We can provide support from a strengths-based perspective including innovative and creative approaches. Our tasks include helping individuals and families to find the tools to recover from isolation due to domestic violence, addictions, homelessness, generational poverty, and discrimination. We commit ourselves to working with values that develop and support growth, change and transformation. Our hope is that growth and stability will help those we serve to become part of a healthy, nurturing community.

## Overcoming Obstacles and Meeting Challenges

### Goals

- Utilize the FDM matrix tool to create a holistic approach to assisting work training clients with social & family issues that are barriers to them experiencing successes with employment training, job search and job placement opportunities.
- Create an expanded, comprehensive case plan in the matrix database case plan to identify and help reduce stressors that contribute to poor results in job placements as well as social issues such as child abuse and neglect and substance abuse.
- Use the matrix strengths based, collaborative approach to enhance client support and increase successes both at the CAN job training site and in the job market.
- Use the FDM to coordinate CalWorks case plan with CAN case plan and develop a more integrated interagency approach.

### Obstacles

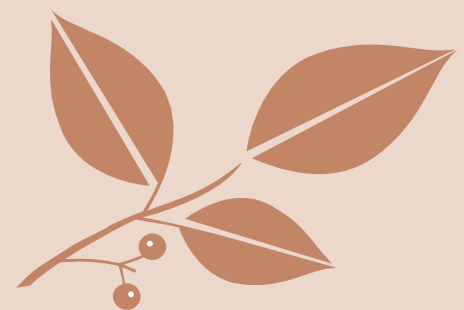
- Integrate FDM assessment tool, case plan and follow up into the existing orientation and CAN client files.
- Analyze and apply data from the FDM to establishment of expanded case management and client referrals and support.
- Identify coordinated approach for how to present data to the larger community and particular community groups and agencies.
- Train staff in new roles within the agency to incorporate social assessment with work training clients instead of previous LEAP clients assessed with FDM.

### Strategies to Overcome Obstacles

- Increase communication with CalWorks Program Manager and Case Workers to develop a more integrated inter-agency approach.
- Use data from FDM to fuel discussions on to how better to serve clients with a holistic approach.
- As data becomes available create presentation methods to make partner and other community stakeholders aware of information collected as well as benefits of using FDM in a collaborative approach to client service.
- Thorough up front training of staff in goals of FD as well as well-defined procedures to ensure timely scheduling of intake and exit FDM process and ongoing client-centered approach.
- Hold regular CAN meetings to integrate use of FDM with other agency procedures and to share and analyze information for program development and expansion.

## Team Objectives

1. Establish internal communication between CAN programs and redesign case files to integrate FDM materials as well as work training materials.
2. Improve communication between agencies and case workers to provide maximum benefit to each client.
3. Establish new integrated case management team at CAN which will meet on a regular basis to fulfill requirements of FDM program as well as ensure sustainability of FDM as an ongoing tool beyond pilot project.
4. Integrate results of matrix assessment to provide the best possible program for individual and family successes.



Action Plan

Time Period	Objectives	Responsibility	Success Measure
February 2010	Begin use of FDM with existing work training clients. Establish team meeting schedule.	CAN Program Manager CAN Case Manager Office Manager	Data collected, entered into FDM and case plan generated\ Team meetings held at least twice this month.
March 2010	Adjust internal procedures. Print initial report and analyze data. Expand use of FDM to new work training clients. Begin to establish enhanced lines of communication between CAN and CalWorks.	CAN Program Manager CAN Case Manager CAN Executive Director CalWorks Program Manager	New clients assessed and case plan generated in a timely manner to be defined. Meetings held to examine initial data reports and discuss potential in house, interagency and community applications.
April-May 2010	Continue to improve internal procedures, communication methods, timely service delivery and successful removal of barriers to program success.	CAN Program Manager CAN Case Manager CAN Executive Director CalWorks Program Manager CalWorks Case Managers	Increasing comfort level with data entry, assessment procedures, caliber of client referrals and reliability of data reports.
June-August 2010	Consistent application of procedures developed to this point during summer months when vacations become a factor. Increase reliability of data entered and reports generated in preparation for dissemination of 2 <sup>nd</sup> and 3 <sup>rd</sup> quarter data to other community agencies and at community meetings in Fall 2010.	CAN Program Manager CAN Case Manager Other staff to cover as needed.	Seamless client service delivery. Ongoing attention to data entry and report examination and possible presentation methods (may include beginning development of slide show presentation for future presentation to City Council, Board of Supervisors and other entities).
September-October 2010	Prepare data presentations and identify people/groups to present results to.	CAN Program Manager CAN Executive Director CalWorks Program Manager	Materials completed and presentations scheduled.
November-December 2010	Maintain program through holidays in as uninterrupted a manner as possible. Set objectives and timeline for 2011 service delivery and program enhancement.	CAN Program Manager CAN Case Manager CAN Executive Director CalWorks Program Manager CalWorks Case Managers	